



For Immediate Release

## **Common Voices Announces Availability of NowThere™ 2.0 Voicemail Migration Software**

*Used to Migrate 175,000 Cellular Subscribers to Next-Generation Platform*

**Cambridge, Massachusetts, September 20, 2005** -- **Common Voices** today announced that it has released for general availability, Version 2.0 of its NowThere™ migration software. The product allows fixed and wireless carriers to migrate the full content of voice messaging customers to next-generation platforms without any service interruption or loss of data. NowThere 2.0 includes an enhanced speech recognition engine, which provides greatly improved speed and accuracy to the migration process. The new engine is achieving 99.7% recognition rates for migrating stored greetings and messages.

*Common Voices is demonstrating NowThere and its other messaging and migration products in **Booth #1245** at the Fall VON show in Boston this week.*

Voice platform migration can be complex and expensive because many elements of a service need to be changed, including messages, greetings, phone numbers and often the telephone user interface ("TUI"). Many wireless service providers have delayed switching to newer, more powerful platforms from legacy systems because the transition process traditionally required temporary service interruption and unpopular changes from the customer's viewpoint, typically resulting in a spike of calls to the call center and increased customer churn.

"NowThere 2.0 is revolutionizing the way that carriers move to new platforms while maintaining the highest levels of customer service," stated Todd Hasselbeck, Common Voices' CEO. "In the past, provision of new messaging platforms was a painful process for a carrier as it usually entailed service interruption and loss of customers' valued data. This in turn creates increased call center volume, customer churn, and additional expenses related to retaining dissatisfied customers."

Hasselbeck continued, "Yet *not* moving to next-gen platforms delays the promised network and operational savings. With NowThere, the transition to new platforms or services is painless both for the carrier and for its subscribers."

NowThere recently enabled Centennial Communications, a provider of wireless services in the U.S., to seamlessly migrate approximately 175,000 subscribers to a next-generation platform. "We're excited to have achieved a seamless migration because we wanted to provide the highest level of service to our customers," commented Jeff Shively, Senior Vice President of Engineering for Centennial Communications. "It was

imperative that this transition be transparent to our customers, without changes in their telephone interface or content.”

Shively continued, “The NowThere migration process did not require advance notice to our customers regarding different instructions or access numbers because the user interface remained the same. This allowed us to move quickly in deploying the new platform. The team at Common Voices delivered on time and was flexible. We are pleased with the results.”

About Common Voices

Based in Cambridge, MA, Common Voices ([www.CommonVoices.com](http://www.CommonVoices.com)) is a privately held communications software and professional services company. It develops voice, video and enhanced services applications for next generation VoIP, wireless and wireline carriers which solve customer service challenges and generate new sources of revenue. The Company also provides hosted services and helps carriers manage network upgrades through its patent-pending migration capability that moves voice and data content between networks, disparate systems and even different operators.

About Centennial

Centennial Communications (NASDAQ:CYCL), based in Wall, NJ, is a leading provider of regional wireless and integrated communications services in the United States and the Caribbean with approximately 1.2 million wireless subscribers and 300,000 access line equivalents. The U.S. business owns and operates wireless networks in the Midwest and Southeast covering parts of six states. Centennial’s Caribbean business owns and operates wireless networks in Puerto Rico, the Dominican Republic and the U.S. Virgin Islands and provides facilities-based integrated voice, data and Internet solutions. Welsh, Carson, Anderson & Stowe and an affiliate of the Blackstone Group are controlling shareholders of Centennial. For more information regarding Centennial, please visit our websites <http://www.centennialwireless.com/>, <http://www.centennialpr.com/> and <http://www.centennialrd.com/>

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