



OpenLink™

Media Server/VoiceXML Platform for Carriers

Common Voices OpenLink provides a robust and efficient VoiceXML and SIP software based media platform that runs on a variety of Unix and Linux based hardware server platforms provided by companies such as Sun, Dell, IBM, Compaq, and others.

This 100% software based media server provides the ideal entry level media server platform for Common Voices NowMessage voicemail and unified messaging applications and also Common Voices NowConnect automated attendant application. As Common Voices adds new messaging and communications applications, such as audioconferencing, new capabilities such as conference mixing will be added to OpenLink to support those applications.

OpenLink supports open interfaces and standards and is flexible enough to work as an announcement server or media server for other vendor's softswitches, gateways, and application servers that utilize SIP, VoiceXML, and other open standards.

OpenLink Service Features and Benefits

Software-based media server solution

- Linux and Sun Solaris OS Support
- Runs on off the shelf entry level and high performance enterprise and NEBs compliant servers
- Runs on IBM BladeCenter Technology
- Easily scales to take advantage of higher port counts and state-of-art CPUs

Common Voices applications supported

- NowMessage Voicemail
- NowMessage Unified Messaging
- NowConnect Automated Attendant
- NowConnect Audio Conferencing*
- 3rd Party SIP and VoiceXML Applications

Open standards supported

- Session Initiation Protocol (SIP) per RFC 3261
- Media over IP via RTP/RTCP
- Real Time Protocol (RTP)
- SIP Info Method
- SIP MWI Notify
- SIP Info Method
- Voice Extensible Markup Language (VoiceXML 2.0)
- MSML/MOML*
- MSCML*

OpenLink Service Features and Benefits (cont.)

Codec and tone detection support

- G.711
- G.729
- DTMF Inband detection
- RFC 2833
- Fax tone detection
- Conference mixing*

Prompt Support

- audio recording and playback
- VCR controls (pause, FF/RW, etc.)
- internal and external storage (NFS/HTTP)
- .wav audio recording format
- prompt caching

TTS/ASR Support

- Interface available for Scansoft's Text-to-Speech (TTS) Technology
- Interface available for Scansoft's Automated Speech Recognition (ASR) Technology*

Management

- administered remotely via Web UI and SNMP
- traffic and resource management statistics presented by SNMP
- SOAP/XML based API

**Note: planned for a future product release*

About Common Voices

Common Voices is a communications software and professional services company that develops voice, video and enhanced services applications which solve customer service challenges and generate new sources of revenue for next generation VoIP, wireless and wireline carriers. The Company also provides hosted services and helps carriers manage network upgrades through its patent-pending migration capability that moves voice and data content between networks, disparate systems and even different operators.

Founded by a team of telecommunications industry veterans, the company has a seasoned management team with extensive experience working with carriers.

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